



Dear Business Partner,

A lot has changed in many parts of our lives, especially in our business life, with the COVID-19 virus, which started from Wuhan, China, and surrounded the world. Both socially, economically and psychologically, we all look at life differently now. During this period, the borders of the countries had no meaning, our distress was the same even though we were in different countries. And we wished them to be healthy for our family (our business partners, our business partners' employees and their families, our suppliers and their families, and of course, our company employees and their families). We hope that we'll get through this process together health.

As FAH-LER A.S., we never used raw materials from **China** or **Far East** origin and we will not use. All of our products are produced in our Istanbul factory. Our factory does not create hazardous waste, any conditions that may be harmful to human health and the environment are prevented. By keeping our recycling rate at the highest level, we maintain our environmentally friendly production policy.

As FAH-LER A.S., we have taken many precautions to serve you in this period and to continue our production. We achieved 100% success in the fight against COVID-19. And we never stopped our production. We wanted to inform our business partners about this issue ;

- In our country, by informing our company employees and their families on this issue just before the virus cases appeared, we ensured that they complied with the COVID-19 protection rules.
- In our production we increased our already existing occupational health and safety to the highest level ;
 - ✓ We measured the body temperatures of all our employees at the factory entrances and at certain intervals throughout the day,
 - ✓ We increased our disinfection processes throughout the factory,
 - ✓ We increased the use of gloves, masks, protective clothing and personal

disinfectant,

- ✓ On the production lines, we arranged the seating arrangement to be even more distant,
 - ✓ We helped our employees maintain social distance by rearranging their breaks and meal times and reducing the number of people who eat at the same time,
 - ✓ We changed all the materials used in the dining hall to disposable,
 - ✓ We applied the social distance rule in the employee locker rooms,
 - ✓ We reduced the number of people in our service vehicles by disinfecting and ensuring the social distance rules were followed,
 - ✓ We prevented people coming from outside (courier ..etc) to contact in our factory with our employees,
 - ✓ It was disinfected all cargo coming from outside.
- We collaborated with all our suppliers to combat COVID-19.

As FAH-LER A.Ş., We have been serving our customers in the best way for 51 years. While producing our products, we take care to protect the health of our employees, our environment and the World.

We care about you as your supplier and wish you to be healthy. Our request is that you prefer the companies that work in accordance with the environment and World Health as your supplier in order to prevent these bad events from happening again in our World.

Best Regards,
FAH-LER A.S. MANAGEMENT

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